



Greenwich
Library
Annual Report
2022



You Have a Place

at Greenwich Library



From its new office on the Library's "Main Street," the Oral History Project asked 56 Greenwich residents how they weathered COVID-19. Now their stories are part of history.



Find

Creativity is a given when you're sitting at the Imagination Station in the Children's Room.





Greenwich Library has spaces to meet the needs of the entire community. Patrons learn, work, study, explore, hang out, read quietly, talk loudly, get expert help, are entertained and informed, and dive into curated collections.

Your



Spaces

Big



Phone booths are back in style, minus the phone! Join a Zoom meeting or make a call from one of the three soundproof phone booths.

and

Small



The fun spilled out of the Berkley Theater and into the Baxter Courtyard after the Theaterworks performance of "Pout Pout Fish."

Beginning with baby lap sits for our youngest patrons, to Young Adult author talks, lectures from thought leaders and renowned experts, to training for our seniors, there is a place for everyone at Greenwich Library.





Your

Visit the Cos Cob branch to enjoy multicultural children's programs including World Music and story times offered in Japanese, Mandarin, Spanish and English.



The community is part of the programming at Byram Shubert branch. Patrons gather to celebrate holidays together, and local artists share their work.

Local



Branch



The branch Library buildings are deeply integrated in their neighborhoods. Patrons stop in for programs and collections, or to say hello. Kids walk over after school to enjoy their favorite spaces.

Highlights and

Accomplishments

Fiscal year 2021-2022 saw the gradual resumption of normal operations after COVID-19 and the Library's ReImagine renovation project led to Library closures and disruptions. The Library reopened to the public in June 2021, one month prior to the start of the new fiscal year.

In September 2021, the Library resumed seven-day operations, with 72-hours a week of service. In-person programming resumed in the new Berkley Theater, albeit with some COVID-driven restrictions. A ribbon-cutting ceremony in the Baxter Courtyard in September commemorated the completion of the ReImagine project, driving home a long-awaited message: Welcome back to the Library.

As the pandemic waned, significant focus was placed on reestablishing in-person programming and resuming services, recruiting new staff, as well as expanding services and hours to their pre-COVID status. Patrons were welcomed back into the Library to experience the newly renovated spaces for the first time. Greenwich Library, along with its Cos Cob and Byram Shubert branches, reestablished its place as the cultural and intellectual crossroads of the community.

From the Reading Room to the Children's Room, the Peterson Wing to the Innovation Lab, patronage increased throughout the fiscal year – a year filled with many notable highlights, including:

- The final stages of work for the ReImagine renovation project were completed.
- In-person programming was reintroduced, beginning with children's programming held outside in the Baxter Courtyard and at the Byram Shubert and Cos Cob branches during the summer months.
- A major Capital Improvement Project involving the repair of the structural steel at the parapet level of the Franklin Simon wing of the Main Library commenced and was completed.
- Greenwich Library TikTok videos, created by staff, went viral with millions of views.
- The Library launched its new Signature Series featuring expert and engaging conversations. Guest speakers included Indra Nooyi, Mark Bittman, and Adm. James Stavridis (USN, Ret.).
- *Deacon King Kong* by James McBride, the Greenwich Reads Together selection, became the Library's most popular book of the year.

Statistics and

Highlights

Due to lingering effects from the COVID-19 pandemic and intermittent offsite storage of collections throughout most of the 2021-2022 fiscal year, it's difficult to compare year-over-year statistics for door count, circulation, and program attendance. As of July 2021, the Library was open for in-person browsing and study with restrictions. These modifications persisted through 2021 and the first half of 2022, including mask rules for staff and patrons and vaccination checks for programs in the Berkley Theater. Many programs were still held virtually or a hybrid of both in-person and virtual. By June 2022, almost all key in-person statistics began to finally trend upward as the remaining COVID-based restrictions eased.

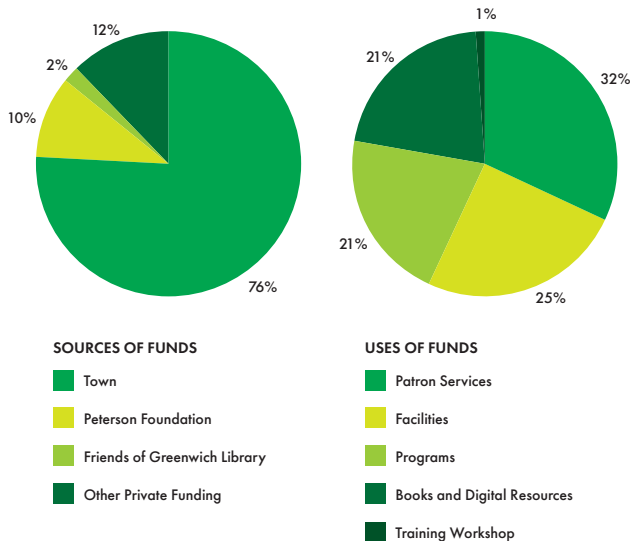
- Total circulation increased 28% from 693,673 (2020-2021) to 890,902 (2021-2022).
- Circulation of digital materials decreased in some areas (eBooks) as more people returned to the Library to check out physical materials.
 - eBook circulation decreased 11% year-over-year from 164,253 to 145,522.
 - Downloadable audiobook checkouts increased 14% from 74,823 to 85,307. Notably, this number is up 50% since the 2018-2019 fiscal year, most likely due to the user-friendly Libby app which provides access to this material.
 - Patron use of streaming video decreased by 34% from 34,936 to 23,138.
- The number of in-person programs offered for adults increased year-over-year from 0 to 216.
- Virtual program attendance decreased year-over-year by 57% from 15,183 to 6,570 as in-person programming was restored. This decline in overall attendance was due to the decrease in the number of virtual programs from 473 to 193 (-59%).

Sources of

Funding

Greenwich Library has a long history of public-private partnership. The annual operating budget is funded by the Town of Greenwich, while the Board of Trustees Development Office and the Friends of Greenwich Library raise private funds to support Library programs and initiatives. The Friends of Byram Shubert Library and the Friends of Cos Cob Library provide additional program funding.

A long-standing private endowment comes from the Clementine L. Peterson Foundation. The Foundation was established under the will of Clementine L. Peterson in memory of her son, Jonathan, and her husband, J. Whitney Peterson. Peterson Foundation Trustees exclusively govern the investment plan and distribution of funds. The annual distribution is used for operating and staffing costs of the Peterson wing, as well as for enhancing business and music collections and services.





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