

Community Answers, Inc.



Annual Report

July 1, 2006-June 30, 2007

101 West Putnam Avenue
Greenwich, CT 06830

(203) 622-7979

www.communityanswers.org

Board Officers

Kathleen Burgweger, Board Chairman

Phil Brous, Vice Chairman

Laura Geffs, Secretary

Marie Stacy, Treasurer

Cynthia Steinmetz, Volunteer Coordinator

Members

Michele Brendel

Patricia Broadbent

Nancy Dworken

Rhona Johnson

Sylvia Kruiuzenga

William Osgood

Maureen Perry

Eric Lee Shapiro

Julie Jurjans Steckel

Viviane Stone

Carl White: Library Representative

Staff

Chitra Shanbhogue, Executive Director

Jaye Richey, Director of Information

Anita Lai, Events Manager

Financial Statement

July 1, 2006 - June 30, 2007

<i>INCOME</i>	
United Way Allocation	27,064.00
Annual Appeal	10,484.53
Fundraiser	66,090.00
Camp guide	13,520.00
Special Gifts/Grants	5,620.00
Newsletter Sponsorships	3,810.00
Interest Revenue	4,641.02
Value of Donated facility	24,999.96
Total Income	156,229.51

<i>EXPENSES</i>	
Annual Appeal Expense	926.00
Capital Improvements	0.00
Conferences and Meetings	422.37
Community Relations	229.95
Fundraisers	18,275.89
Dues, Fees, Subscriptions	523.00
Insurance	2,640.64
Miscellaneous	600.85
Payroll Expenses	736.00
Payroll Taxes	5,572.55
Postage & Shipping	1,873.60
Printing of Publications	9,080.90
Professional Fees	5,300.00
Salaries	66,647.53
Supplies	871.61
Senior Project	57.05
Rent	24,999.96
Total Expenses	138,757.90
Net Income	17,471.61

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MISSION

COMMUNITY ANSWERS IS AN INFORMATION AND REFERRAL SERVICE LOCATED IN THE GREENWICH LIBRARY AND FUNDED BY COMMUNITY DONATIONS AND THE UNITED WAY OF GREENWICH. ITS PURPOSES ARE:

- To provide a free link to the Greenwich community and to the **services** available to them through private and public agencies, organizations and others;
- To provide free, easily accessible **information** which will enable individuals to make informed choices with respect to the many facilities at their disposal;
- To assist organizations in their **research and planning**;
- To facilitate the **sharing** of information and resources amongst organizations whose purposes are similar or complementary.

FUNDING

Community Answers conducted two fundraising efforts this year to supplement the annual appeal. A Children's Fashion Show and Luncheon was held April 2007 at the Greenwich Hyatt and advertising space was sold in our annual Camp Guide. The Silent Auction component was very successful. The annual appeal was sent out in January. Community Answers receives 20% of its funding from United Way of Greenwich. The Greenwich Library, continues to provide us with office space, telephone and IT support.

OUR PROGRAMS AND SERVICES

With utmost accuracy, Community Answers collects and updates information about services, programs and nonprofit organizations in town. This information is maintained in our **two online databases: Organizations and Events**. Our Community Calendar is used by individuals, groups and agencies as a clearinghouse for local events. Our volunteers, staff and the Library's reference desk use the databases to answer questions and provide information. Each enquiry and web page visit is tracked and statistics

are recorded to help measure services and how they meet the needs of the community.

Greenwich Senior Services,

A local and an 800 telephone line exclusively for questions about senior services, will help out-of-town friends and relatives locate programs and services for local seniors.

Employment Board, gives employers and employees a place to post notices.

Room Board, gives owners and prospective tenants a place to post notices

PUBLICATIONS

◆ **Child Care and Parenting Services**

A booklet (also available in Spanish) lists child care centers, pre-schools, after-school programs, parenting services, babysitting services and other family programs.

◆ **Summer Camps and Programs Guide**

Contains information on over 55 local camps and programs. Made available to the community in March/April.

◆ **Planning Ahead:** A newsletter published tri-annually containing articles about seasonal events, special programs and services in Greenwich. It contains a pull-out Community Calendar listing local events for the upcoming four months.

◆ **Know Your Town cards**

A series of seven cards containing information on schools, transportation, automobile registration, parking, libraries, voting, licenses, utilities and town facilities. These cards have been translated into Spanish and will be available to the ESL community

STATISTICS

9000 copies of our newsletter (3000 copies of each edition three times a year) and 4000 copies of the Summer Camp brochure are distributed each year. The total number of callers, walk-ins, database online visits and emails requesting assistance in 2006/07 was **26,649**. We have no way of gathering exact statistics on our printed work, but if only a single question was answered, through each of our distributed printed pieces, we would be able to record an additional 15,000 questions answered. Community Answers estimates that in 2006/07 over **41,649** answers were found, providing the essential link between individuals and the services available to them throughout Greenwich. We continue our commitment of ensuring that our community has the knowledge of, and access to, all the services available in town.